



Worcestershire Health Libraries



Summer is coming

We're excited to show you all the things we've been up to, listening to your feedback and working to improve our services and facilities for this quarter.

KNOWLEDGE MANAGEMENT

We are a team of library and information professionals, here to help you find the right resources - whether it's reading for fun, academic, clinical, or research work - we're here to support you.

We also house the **Registration Agents** (Smartcard team) and operate the **Education Centre @ Kidderminster Treatment Centre**.

HELPING YOU WITH



RESEARCH SUPPORT



WELLBEING



READING FOR FUN



www.worcsacute.nhs.uk/libraries

Service Updates

Improvements & Projects this quarter

It's been a scorcher! We've finished May with a heatwave - heading into June we hope you can enjoy the library and learning spaces comfortably - we are looking at what we can do to offer multi-functional and multi-use spaces in our limited capacity areas across all the libraries.

Connecting with Digital

We are working with colleagues in Digital to look at our digital devices and digital literacy in the libraries, and make sure our devices are up to date and working the way you need them too. We're also looking into AI technologies and how we can fit into that much bigger topic.



Collaborating with the wider Education Teams

To attend NHS Careers events, conferences, inductions and securing more shared resources - thanks to all for welcoming us.



Did you know?

You can access more than just one library!

We have **four libraries** we operate and manage, but being a part of the HeLM consortium, means we can also **lend and borrow items between 50 other health libraries in the Midlands.**

If you don't see what you want in our stock - check out our website or ask one of our team how to get what you need.



Library Team Updates



Team Highlights



Awards & Achievements

Charlotte (our Outreach Librarian) is celebrating her **2 year anniversary of working in the NHS this June.**

Starters & Leavers

We are saying goodbye to our wonderful Library & Informatics Assistant and RA Agent Leanne. We wish you well with your new role and we want to say thank you for all your wonderful work whilst you've been with us. You will be missed.

University of Birmingham Libraries Group Visit



UNIVERSITY OF
BIRMINGHAM

In July, we've been given the opportunity to visit other library and information professionals at the University of Birmingham. As part of our Staff Development Day, we will be getting a behind the scenes tour of the **UoB Main Library**, the **Cadbury Research Library** and the **Knowledge and Evidence Service**. We can't wait to see our peers, networking and sharing good practice.

What are we reading?

Our latest reads...



You can find a selection of fiction titles at each library or via the catalogue.



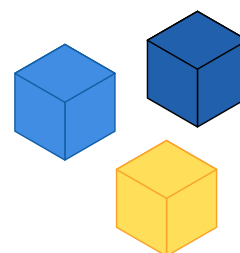
Smart Card Updates



What is a smartcard and what does an RA Agent do?

We can help you with the following:

- Obtaining a smartcard
- Adding Worcestershire Acute Hospitals access to a card issued elsewhere
- Renewing your smartcard
- Unlocking a forgotten passcode
- Replacing lost or stolen cards
- Linking your smartcard with an alternative authenticator (should services/systems allow)
- Troubleshoot access issues
- Signpost to other departments who could help



Just email us at wah-tr.Smartcards@nhs.net

Who are we?

The **Registration Authority** or **Smartcard Team** as we are more widely known are also library staff members who have dual roles.

Registration Authority Manager: Emma Gibbs

Registration Authority Agents:

Carly-Anne, Helen, Leanne, Paul and Shophie.

Operating for Worcestershire Acute Trust across 3 library sites - Worcester, Redditch & Kidderminster

Smart Cards/Registration Authority - Worcestershire Acute Hospitals NHS Trust



New Resources

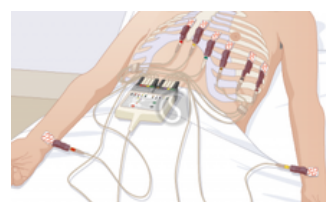


What is Clinicalskills.net?

Your new digital best friend for clinical practice. It is a highly visual, evidence-based online library featuring over 450 step-by-step procedures.

Designed to support your daily decision-making, it covers everything from basic clinical care to complex, specialised nursing procedures—all continuously updated to match current UK guidelines.

Check it out using the QR Code and signing in with your NHS OpenAthens account.



Where can I access it?

You can access it via the library website, in our Resources & Services section, under '[Online Resources](#)'.

Log in using the link and sign in using your NHS OpenAthens account – don't have one yet? Sign up for a free OpenAthens account [here](#)



Where can I get help?

Library staff are on hand to assist, you can use our website's Live Chat or get in touch via e-mail to schedule some time with one of our librarians.

See our website for more information about our sites, services and team: [Worcestershire Health Libraries](#)



Spotlight on:

Current Awareness



What is it?

KnowledgeShare connects you to high quality clinical and health management evidence, with over 1000 new publications added each month covering all healthcare and public health fields.

How can it help you?

Stay on top of information with evidence updates customised around your specific professional interests.

Use our **Current Awareness Form on the website** to sign up today.

You can also keep up with your favourite journals with **Table of Contents** alerts.

Not got an OpenAthens account yet?
You can register for free on our website.



More Information



Read the case study on
KnowledgeShare here:
<https://tinyurl.com/2j2mhuj7>



We want to hear from you

Get in touch and send your suggestions to us for consideration - we're here to help you. Scan below to access our **Library User Survey** and keep an eye out for other opportunities to feedback to us.



Scan code



www.worcsacute.nhs.uk/libraries



**Worcestershire
Acute Hospitals**
NHS Trust



**Herefordshire and Worcestershire
Health and Care**
NHS Trust



**Primary Care and ICB Staff
In Worcestershire**