

HOW CAN WE **SUPPORT** YOU?



Supporting care in the last hours and days of life

An information book is available to help understand what to expect at end of life.



Understanding your needs

Please ensure your ward team know of any specific needs / requirements you may have.



Parking

Is free for those visiting patients at the end of their lives.



Personal space

Should you wish to spend time away from the bedside, please ask ward teams to direct you to a quiet space.



Open visiting

A nominated person can liaise with ward staff to arrange visiting.



Rest rooms

Please ask the ward team to direct you to the closest facilities.



Tea and Coffee

Please ask the ward team for refreshments.

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The **SUPPORT** Initiative at Worcestershire Acute Hospitals NHS Trust

Worcestershire Acute Hospitals Trust is committed to high quality, supportive, coordinated, individualised care for patients, and those important to them, at the end of life.

We recognise that supporting families and carers of those at end of life is important.

The **SUPPORT** initiative aims to be a reminder to staff to offer simple, practical things with kindness and compassion at the most distressing of times.